Welcome to Teladoc

Lex Igras: Client Executive
Teladoc Health
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Teladoc Health
Client Executive
The quality care you need with the convenience you want

“Our goal is nothing short of revolutionizing access to healthcare. That means helping people resolve their issues quickly, easily, and affordably – when, where and however they want.”

Jason Gorevic, Teladoc CEO
Teladoc is the most trusted telehealth provider in the world

- 20 million+ members
- 2M+ visits completed
- 24/7 anytime, anywhere
- 92% issues resolved after first visit
- 95% member satisfaction
When you need a doctor, think Teladoc first

<table>
<thead>
<tr>
<th>Choice</th>
<th>Teladoc</th>
<th>Family Doctor</th>
<th>Urgent Care</th>
<th>ER</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>The convenient choice</td>
<td>Talk to a doctor in minutes</td>
<td>Long-term relationship</td>
<td>Available 24/7/365</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Visit by phone or video</td>
<td>Treats more severe issues</td>
<td>Treats emergency issues</td>
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<tr>
<td></td>
<td></td>
<td>Available 24/7, anywhere in the U.S.</td>
<td>May not be available for days</td>
<td>Long wait times</td>
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<tr>
<td></td>
<td></td>
<td>Get a prescription</td>
<td>Must leave home or work</td>
<td>Must leave home or work</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Cannot treat more severe medical conditions</td>
<td>Sit in a waiting room with other sick people</td>
<td>Sit in a waiting room with other sick people</td>
</tr>
</tbody>
</table>
General Medical
Effective resolution for a wide range of non-emergency conditions

- Flu
- Cough
- Sinus problems
- Upper respiratory infection
- Pink eye
- Bronchitis
- Nasal congestion
- Sore throat
- Sinusitis

- Seasonal allergies
- Cold
- Arthritis
- Backache
- Rash/poison ivy
- Bug bites
- Food poisoning
- Sunburn
- Rash
Use Teladoc General Medical:

- If there’s no time for an office visit
- If you’re on vacation or a business trip
- If your doctor is unavailable
- If distance makes an office visit difficult
- If you need a short-term prescription refill
- For pediatric care for any age
Connecting with a doctor in minutes is easy

Set up your account
Set up your account by Mobile app, or web

Complete medical history
The doctor will review information about past conditions, medications, allergies and your family’s medical history

Request a visit
Request a visit with the next available doctor or schedule a time that fits your needs

Talk to a doctor
Talk to a doctor 24/7 by phone or video

Get resolution
If medically necessary, the doctor will send a prescription to the pharmacy of your choice

TELADOC
How to Sign Up
2 ways to enroll:
1) Enroll at teladoc.com/getteladoc
2) Download the Teladoc mobile app and use Promo Code “GETTELADOC”
Choose your plan

Get Teladoc today. Select a plan.

We offer both individual and family plans, each with 2 different pricing options to fit your budget.

**Individual**

- Getting Teladoc just for yourself? Choose a plan below based on your budget and per-visit fee preference.
  - Monthly Plan - $3/month + $45/visit
  - Yearly Plan - $27/year + $45/visit

**Family**

- Getting Teladoc for you and up to 7 dependents? Choose a plan below based on your budget and per-visit fee preference.
  - Monthly Plan - $5/month + $45/visit
  - Yearly Plan - $45/year + $45/visit

Get in the loop.
Behavioral Health
Behavioral Health

The **stress-free & cost-effective** way to access **high quality** support for your mental and emotional well-being

- Care from a board-certified psychiatrists, psychologists or licensed therapists that you choose
- Get support for anxiety, eating disorders, depression, grief, family difficulties and more
- Offered 7 days a week by phone or video, in a setting you choose
- Can receive ongoing support with the same doctor or therapist
- Provides a secure, discreet, and confidential support resource for you

**Therapist, Psychologist**  
$85/session

**Psychiatrist**  
**Evaluation**  
$200/session  
**Ongoing sessions**  
$95/session
How Behavioral Health works

Choose a therapist

• Medical history needs to be completed prior to request
• You can choose a therapist based on specialty, location, language, gender and ability to prescribe medication
• You can keep the same therapist through the course of care

Select a date & time

• The appointment request will be accepted within 72 hours
• Able to schedule recurring appointments
• Appointments available seven days a week, 7 a.m. to 9 p.m. local time

Meet with therapist (phone or video)

• Provides treatment & goal setting
• Speak with the therapist by phone or video sessions

Ongoing treatment

• Schedule future appointments with the same therapist
• Follow-up through the secure online Message Center
• Ongoing nurse outreach to evaluate care & provide additional guidance
Dermatology
Dermatology

The **simple, efficient & cost-effective** way to access **high quality** dermatologic care

- Provides treatment for ongoing or concerning skin conditions like psoriasis, skin infection, eczema, rosacea, suspicious moles and more
- Upload images of your skin condition and receive a response from the dermatologist through the secure online message center within 2 business days
- You can follow-up with the doctor for free within 7 days after your visit
- Share your visit information with your primary care physician or other provider

$75 visit fee
(Includes follow-up within 7 business days)
How Dermatology works

Request initial consult
Log in to your Teladoc account online or through the mobile app anytime, anywhere

Upload images
Upload a minimum of three pictures of your skin issue for the dermatologist to review

View results online
Within two business days, you’ll receive a response through the online message center from a licensed dermatologist

Follow-up
You can follow-up with the doctor through the message center for free within 7 days after your visit
Thank you

We look forward to providing you care anytime, anywhere
Contact: Lex Igras
ligras@teladochealth.com